

## SHIPPING AND RETURN POLICY

### CLIENT RETURN POLICY

If you are not completely satisfied with your purchase, you may return a product within 30 days from date of purchase for a refund of the purchase price (excluding shipping costs). You are required to fill out a Product Return Form (available online) before returning the product. Client is responsible for the return shipping costs.

### CANCELLATION POLICY (KJ BRAND PARTNERS)

A KJ Brand Partner (“BP”) shall be entitled to cancel participation in the marketing program at any time and for any reason upon notice to Karine Joncas Cosmetics Inc. (“Company”). Upon notification of cancellation or termination, the Company will repurchase BP purchased inventory and mandatory sales kit materials, if any, in accordance with its policies as stated in the Company’s marketing program and statement of policy.

The Company allows returns of all currently marketable inventory, at the buyer’s written request, within one (1) year from its date of purchase. The Company will refund 90% of the purchase price (less any consideration received by the buyer when he or she bought the products being returned). Marketable inventory must be returned in its entirety and all items must be unopened. BP is responsible for the return shipping costs.

Please kindly fill out our Product Return Form and mail returns to:

#### Karine Joncas Cosmetics Inc.

1 Scrivner Dr #5  
 Cheektowaga, NY  
 U.S.A. 14227  
 Telephone (Toll Free): 1-833 KJ BEAUTY (1-833-552-3288)

### SHIPPING POLICY

SHIPPING TYPE	Retail Clients	Preferred Clients	Hawaii & Alaska Clients
Ground Shipping (3-7 business days)	\$5.95	\$5.95 (FREE with orders over \$100)	Not available
Priority Mail (1-3 business days)	\$12.95	\$12.95	Not available
2 Business Day Shipping	\$25	\$25	\$35
Express Overnight Shipping	\$30	\$30	\$40